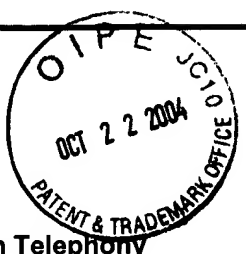


10-25-04

2645/B  
[Signature]

Method of Transmission: **EV379096068US**

CASE DOCKET NO. **P3251**



In reference to application of **Igor Neyman et al.**

Serial No. **08/928,861**

For **Call Center Apparatus and Functionality in Telephony**

Sir:

Transmitted herewith is and an amendment in the above-identified application, under 37 C.F.R. 1.312.

- ☐ No additional fee is required.
- ☐ Applicant claims small entity status.
- ☒ The fee has been calculated as shown below.

**** CLAIMS AS AMENDED ****							
(1)	(2) Claims Remaining After Amendment	(3)	(4) Highest No. Paid Previously	(5) Present Extra ***	(6) Rate Small Entity	(7) Rate Large Entity	(8) Additional Fee
Total Claims	16	Minus	* 20	0	\$ 9	\$ 18	\$ 0.00
Independent Claims	3	Minus	** 3	0	\$ 44	\$ 88	\$ 0.00
<input type="checkbox"/> First Presentation of a multiple dependent claim							\$ 0.00
<input type="checkbox"/> Terminal Disclaimer Fees							\$ 0.00
Extension Fee	<input type="checkbox"/> 1 <sup>st</sup> Month		<input checked="" type="checkbox"/> 2 <sup>nd</sup> Month		<input type="checkbox"/> 3 <sup>rd</sup> Month		\$430.00
Total additional for claims, time extensions and disclaimer fees							\$430.00

\* If the "highest Number Previously Paid For" in this space is less than 20, write "20" in this space.

\*\* If the "highest Number Previously Paid For" in this space is less than 3, write "3" in this space.

\*\*\* If the entry in column 2 is less than the entry in column 4, write "O" in column 5.

☒ A check in the amount of **\$430.00** is attached.

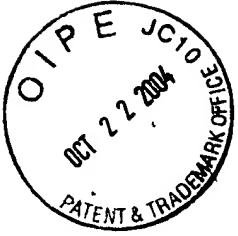
☐ Charge \$\_\_\_\_\_ to deposit account \_\_\_\_\_. (A duplicate of this sheet is enclosed.)

☒ Please charge any additional fees or credit overpayment to Deposit Account **50-0534**. A duplicate of this sheet is enclosed.

Respectfully Submitted,

Donald R. Boys  
Reg. No. 35,074

Central Coast Patent Agency  
P.O. Box 187  
Aromas, CA 95004  
(831) 726-1457



**IN THE UNITED STATES PATENT AND  
TRADEMARK OFFICE**

Art Unit: 2645  
Examiner: A. Hoosain

In Re: Igor Neyman et al.  
Case: P3251  
Serial No.: 08/928,861  
Filed: 09/12/1997  
Subject: Call Center Apparatus and Functionality in Telephony

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**Response J**